

# Suggested Measures

## Tax Administrations' Response to the Challenges of the COVID 19 Pandemic


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# INTRODUCTION




The COVID 19 pandemic apart from the human deaths recorded has brought about an unprecedented global disruption in business and economic activities with grave implication for countries in terms of their abilities to fulfil their development agendas.

Governments all over the world are putting in place various measures to deal with the economic consequences of the pandemic.




# INTRODUCTION



Regularly, reports are produced on the wide range of measures that governments are taking to counter the three main inter-related economic threats: recession, large scale company bankruptcies and declining incomes of the poor and vulnerable.

Tax Administrations, as agents of revenue mobilization of government are playing a prominent role.



# SUGGESTED RECOMMENDATIONS



# GENERAL/ADMINISTRATIVE MEASURES

**1**

Proactive vs  
Reactive  
Approach to  
planning and  
execution of  
interventions

**2**

Improve  
Institutional  
Capacities of Tax  
Administrations

**3**

Wholesale  
Adoption of  
Electronic/Digital  
Tax Transaction  
Channels

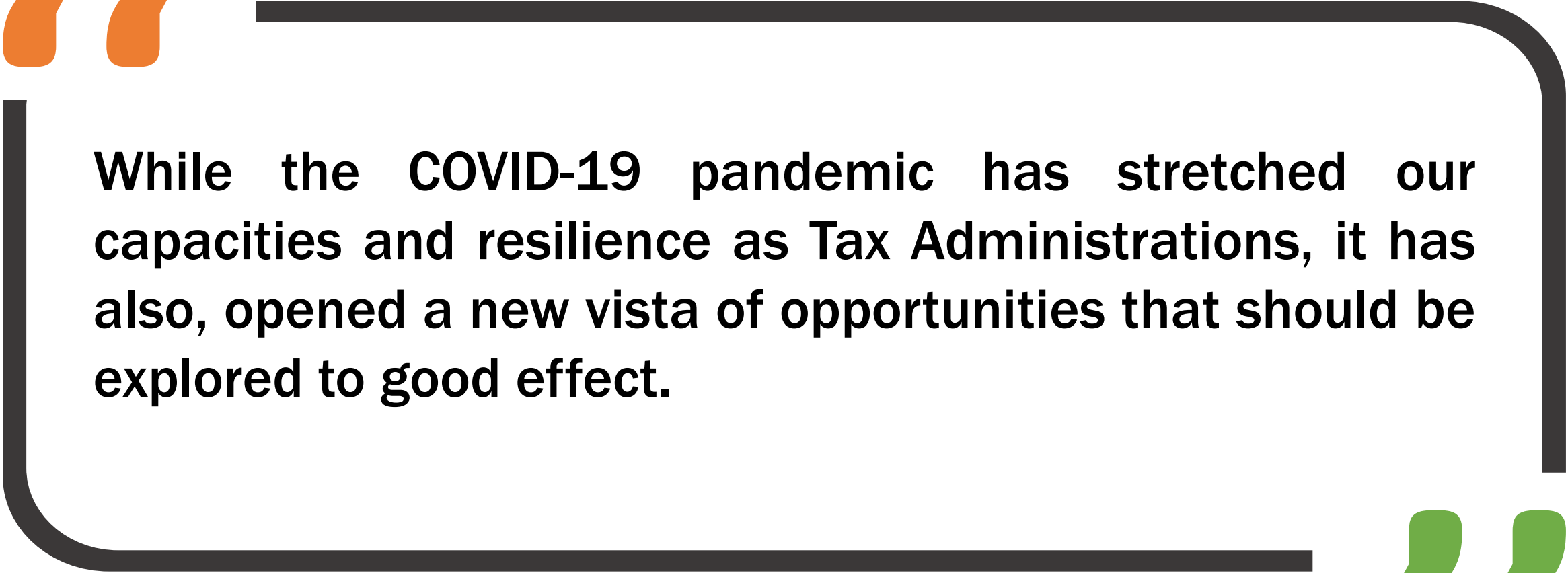

**4**

Increase  
Communication  
with Taxpayers


**5**

Wide Use of  
Extension of  
Deadlines

# CONCLUSION



**While the COVID-19 pandemic has stretched our capacities and resilience as Tax Administrations, it has also, opened a new vista of opportunities that should be explored to good effect.**





**THANK YOU**